



All for Health. SM

WHY COMMUNITY BLUE IS A GOOD CHOICE. YOU GET:

- ✓ **A network of high-performing, patient-focused care providers and specialists.** There are more than 7,600 primary care physicians and specialists and more than 50 community and specialty hospitals in western Pennsylvania alone.
- ✓ **Access to nearly 720,000 providers** in the Blue networks across the country.
- ✓ **Health and wellness discounts** on products, services, classes and fitness facilities.

Plus ...

- ✓ Reliable health care coverage and member service along with support from a health insurer with **75 years experience.**
- ✓ The *Community Blue*SM network provides members with experienced and high-quality care for every kind of service.
 - Behavioral health
 - Cancer care
 - Cardiology
 - Children's care
 - Neuroscience
 - Orthopedics and rehabilitation
 - Transplant surgery
 - Women's care

Finding a Provider Is Easy

Our My Care Navigator representatives can answer your questions and make finding a new health care provider easy. And we give you three ways to use this helpful service.

**CLICK** | Mycarenavigator.com

Use the latest technology to find a doctor with our easy-to-use online provider directory.

**CALL** | [1-888-BLUE-428](tel:1-888-BLUE-428)

Talk with a helpful, knowledgeable My Care Navigator representative.

**VISIT** | [Highmark Direct Store](http://HighmarkDirectStore)

Meet with a My Care Navigator representative in person. To find a Highmark Direct store near you or to make an appointment, go to highmarkdirect.com.



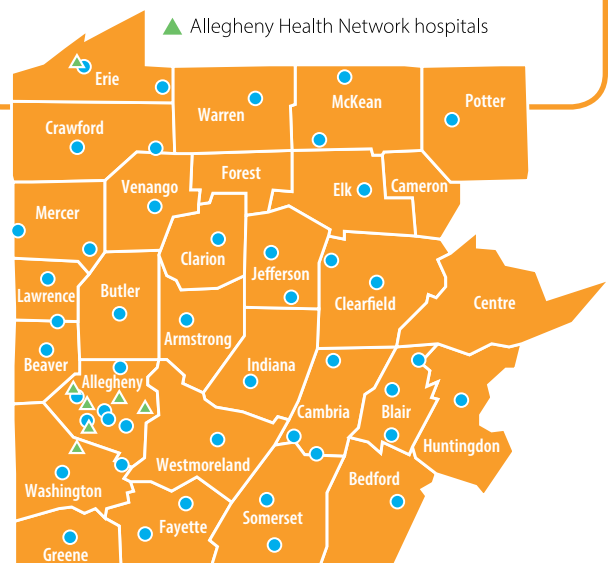
Many hospitals within the *Community Blue* network have been recognized by U.S. News & World Report, Thomson Reuters, Health Grades or other agencies for superb clinical outcomes and patient-focused care.



Community Blue Hospitals in Western Pennsylvania

For your convenience, *Community Blue* connects you to every kind of care through a quality network of more than 50 hospitals in western Pennsylvania.

With *Community Blue*, you'll have access to the region's leading health care providers, including those that are a part of Allegheny Health Network. This network of renowned, patient-centered hospitals forms the anchor of the *Community Blue* network.



THE SHIELD ON YOUR ID CARD IS RECOGNIZED EVERYWHERE!

The *Community Blue* network includes more than 7,600 primary care physicians and specialists, representing every medical specialty, including cancer, cardiology, gastroenterology, neurology, neurosurgery, obstetrics, gynecology, and more; plus more than 50 hospitals in western Pennsylvania alone. Allegheny Health Network hospitals and physicians anchor Highmark's network. Many of these hospitals have been recognized by U.S. News & World Report, Thomson Reuters, Health Grades and other agencies for care innovations and superb clinical outcomes. Additionally, Highmark offers access to the new Allegheny Health Network Health + Wellness Pavilions in Wexford, Peters Township and Bethel Park. You'll enjoy one-stop shopping close to home for most patient care.

Access to Every Blue Plan Hospital and Physician in the Country!

Since *Community Blue* is a Blue program, it gives members outside the western Pennsylvania 29-county area in-network access to participating physicians, hospitals and other caregivers throughout the country. For more than 75 years, Blue Plans have been leaders in health care coverage, providing members with access to safe, high-quality, affordable care, assuring that no matter where you live or travel, responsive care is within reach. Blue networks include more than 96 percent of all U.S. hospitals and more than 92 percent of all U.S. physicians — nearly 720,000 providers across the country.

In Case of an Emergency ...

Community Blue has you covered. Emergency care is covered at the in-network level at any hospital. Both the emergency room visit and any inpatient care, for the emergency condition for which you are treated, are covered at the in-network benefit level.

Community Blue Gives You a Choice

- Choose in-network providers, and your benefits will be paid at the highest level under your specific benefit plan.
- Choose out-of-network providers, and you'll pay more out of your own pocket. The amount you'll pay depends upon your specific benefit design. Most out-of-network providers can also "balance bill" you up to the actual charge.



The following hospitals are recognized as Blue Distinction Centers® for exceptional care by the Blue Cross and Blue Shield Association:

- **Allegheny General Hospital** — Bariatric surgery, cardiac care, complex and rare cancers, knee and hip replacement, spine surgery
- **Children's Hospital of Pittsburgh of UPMC** — Transplants
- **Forbes Hospital, Penn Highlands DuBois, Westmoreland Hospital** — Cardiac care
- **Heritage Valley Beaver, Conemaugh Memorial** — Cardiac care, knee and hip replacement
- **Heritage Valley Sewickley** — Bariatric surgery, knee and hip replacement
- **Jameson Memorial Hospital, Jefferson Hospital, Monongahela Valley Hospital, Uniontown Hospital** — Knee and hip replacement
- **Saint Vincent Hospital, St. Clair Hospital, West Penn Hospital** — Cardiac care, knee and hip replacement, spine surgery
- **Washington Hospital** — Knee and hip replacement, spine surgery

Community Blue connects you to a provider network that offers patient-focused care with state-of-the-art technologies. In western Pennsylvania, this network includes more than 50 community and specialty hospitals, and more than 7,600 physicians. With vast experience in cancer care, heart care, behavioral health, and children's and women's care, your provider network can address any care need you may have ... conveniently, compassionately and expertly.



ALLEGHENY

- Allegheny General Hospital
- Allegheny Valley Hospital
- Children's Hospital of Pittsburgh of UPMC
- Forbes Hospital
- Heritage Valley Sewickley
- Jefferson Hospital
- Ohio Valley General Hospital
- St. Clair Hospital
- West Penn Hospital
- Western Psychiatric Institute and Clinic

ARMSTRONG

- Armstrong County Memorial Hospital

BEAVER

- Heritage Valley Beaver

BEDFORD

- UPMC Bedford Memorial

BLAIR

- UPMC Altoona Hospital
- Nason Hospital
- Tyrone Hospital

BUTLER

- Butler Memorial Hospital

CAMBRIA

- Conemaugh Memorial Medical Center
- Conemaugh Miners Medical Center

CLARION

- Clarion Hospital

CLEARFIELD

- Penn Highlands Clearfield
- Penn Highlands DuBois

CRAWFORD

- Meadville Medical Center
- Titusville Area Hospital

ELK

- Penn Highlands Elk

ERIE

- Corry Memorial Hospital
- Millcreek Community Hospital
- Saint Vincent Hospital
- UPMC Hamot

FAYETTE

- Highlands Hospital
- Uniontown Hospital

GREENE

- Washington Health System Greene

HUNTINGDON

- J.C. Blair Memorial Hospital

INDIANA

- Indiana Regional Medical Center

JEFFERSON

- Penn Highlands Brookville
- Punxsutawney Area Hospital

LAWRENCE

- Ellwood City Hospital
- UPMC Jameson

MCKEAN

- Bradford Regional Medical Center
- Kane Community Hospital

MERCER

- Edgewood Surgical Hospital
- Grove City Medical Center
- Sharon Regional Health System
- UPMC Horizon

POTTER

- Charles Cole Memorial Hospital

SOMERSET

- Conemaugh Meyersdale Medical Center
- Somerset Hospital
- Chan Soon-Shiong Medical Center at Windber

VENANGO

- UPMC Northwest

WARREN

- Warren General Hospital

WASHINGTON

- Advanced Surgical Hospital
- Canonsburg Hospital
- Monongahela Valley Hospital
- Washington Hospital

WESTMORELAND

- Excelsa Frick Hospital
- Excelsa Latrobe Area Hospital
- Excelsa Westmoreland Hospital

For a complete list of providers, please visit your member website at highmarkbcbs.com or call My Care Navigator at **1-888-BLUE-428**.

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield, Highmark Choice Company, Highmark Coverage Advantage, Highmark Health Insurance Company, First Priority Life Insurance Company or First Priority Health, Highmark Benefits Group or Highmark Select Resources, all of which are independent licensees of the Blue Cross Blue Shield Association. Health care plans are subject to terms of the benefit agreement.

These companies do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.

We are committed to providing outstanding services for our applicants and members. If you require special assistance, including an accommodation for limited English proficiency, please call the number on your ID card to request this free service. Hearing-impaired TTY users may call 711 to receive assistance free of charge.

Estamos comprometidos a ofrecer servicios excepcionales a nuestros solicitantes y miembros. Si usted necesita ayuda especial, incluyendo acomodaciones para discapacidades o dominio limitado del inglés, por favor llame al número que aparece en su tarjeta de identificación para solicitar este servicio gratuito. Usuarios de TTY con problemas de audición pueden llamar al 711 para recibir ayuda de forma gratuita.

我們致力於為我們的申請人和會員們提供卓越的服務。如果您需要特殊協助，如英語能力有限，請撥打您證件上的號碼，來要求這些免費服務。如您有聆聽障礙需要TTY免費服務，請致電711。

May pananagutan kaming magbigay ng bukod-tanging mga serbisyo para sa aming mga aplikante at mga miyembro. Kung kailangan mo ng espesyal na tulong, kabilang ang akomodasyon para sa limitadong kahusayan sa wikang Ingles pakitawagan ang numero sa iyong ID card para hilingin ang libreng serbisyong ito. Ang mga gumagamit ng TTY para sa mga may kapansanan sa pagdinig ay maaring tumawag sa 711 para makatanggap ng libreng tulong.

Nihinaanish niizhónigo bee nihiká' adiiwofigií binahjí' ts'ídá yéego bidiikaal, nihí naaltsoos nidahonifigií dóo Bee Atah idlinigií nihif hada'dit'éhigií nihá. Bilagáana bizaad doo hazhó'ó bik'i'diitiigó, áká'a'ayeed ninizingó, béesh bee hane'é bikáá', éi éi 1-888-510-1084, t'áá jii'eh niká' idooowolgo át'e. T'ááyó nijéékaigo éi TTY chodayoof'iniigií 711 nidíigis dóo bich'j' hólne' doolee, díi éi t'áá jii'eh niká' idooowol.

Community Blue is a service mark of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. Blue Distinction is a registered mark of the Blue Cross and Blue Shield Association.

Blue Distinction Centers (BDC) met overall quality measures for patient safety and outcomes, developed with input from the medical community. A Local Blue Plan may require additional criteria for facilities located in its own service area; for details, contact your Local Blue Plan. Blue Distinction Centers+ (BDC+) also met cost measures that address consumers' need for affordable healthcare. Each facility's cost of care is evaluated using data from its Local Blue Plan. Facilities in CA, ID, NY, PA, and WA may lie in two Local Blue Plans' areas, resulting in two evaluations for cost of care; and their own Local Blue Plans decide whether one or both cost of care evaluation(s) must meet BDC+ national criteria. Blue Distinction Total Care (BDTC) providers met BDTC national criteria. National criteria for BDC, BDC+, and BDTC are displayed on www.bcbs.com. Individual outcomes may vary. For details on a provider's in-network status or your own policy's coverage, contact your Local Blue Plan and ask your provider before making an appointment. Neither Blue Cross and Blue Shield Association nor any Blue Plans are responsible for non-covered charges or other losses or damages resulting from Blue Distinction or other provider finder information or care received from Blue Distinction or other providers.

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